

Activity Report date range from 01/05/2026 to 31/05/2026

Data to be entered manually



Email requests for appts = 79



**2051**

Total No. of calls to Surgery



**2006**

No. of calls answered within two minutes



**39**

Number of calls abandoned



**2564**

Booked Appointments



**32**

DNA Appointments



**0**

Appointments made online (by patient)



**66**

Average Waiting Time (Minutes)



**10**

Visit Consultations



**697**

Telephone Consultations



**1845**

Clinical (& F2F) Consultations



**3022**

Administrative Consultations



**539**

Online Medication Requests



**1439**

Acute Prescription Issued



**11481**

Repeat Prescriptions Issued



**9.27**

Average NHS Cost (£) of medication



**240**

Referrals



**115**

Urgent Referrals



**0**

Private Referrals



**240**

eReferrals (online)



**126**

Sick notes issued



**581**

Letters sent



**334**

SMS Messages Sent



**1482**

Pathology Reports

Report compiled on June 5, 2026 at 3:49 PM